



FrankelZacharia^{LLC}

TECHNOLOGY SERVICES

What a Top-Notch IT Services Provider Will Offer Your Business

There are several reasons why small and medium-sized businesses (SMBs) like yours can sometimes struggle to meet all your technology needs in one location. One reason is that small businesses often lack the resources of large corporations, so making the most of what you have is essential. Another reason is that small and medium-sized businesses suffer the most from sudden personnel losses and extended leaves of absence.

This is why you should think about hiring an external IT service provider to supplement your existing IT team or rely entirely on an external IT service provider if you don't have an internal IT team. An external IT service provider is a specialist who can act as your outsourced IT department.

An external IT service provider can provide many benefits for your IT needs, including a single point of contact, industry-leading software, support, maintenance, and access to additional resources that keep you up to date on the latest technologies.

Don't settle for anything less than the best

An excellent external IT service provider will offer you the following:

Regular risk assessments

Risk assessment is a critical part of any business and should not be overlooked. This is a process by which the IT service provider will assess your current IT infrastructure and identify any possible risks to your business. They will then create a plan to mitigate these risks and provide regular updates on their progress.

You can protect your company from potential threats by collaborating with an external IT service provider that offers regular assessments.

Ongoing network monitoring

Ongoing network monitoring is one of the most important aspects of having an excellent IT service provider. By having a third party continually monitoring your network, you can ensure that your systems are always up and running and that any potential issues are identified and addressed before they cause severe problems.

It can help you avoid costly downtime, protect your data and ensure that your systems operate at peak performance.

Business alignment

When looking for an excellent external IT service provider, it is vital to make sure they care about your business alignment. They should go above and beyond to find solutions that integrate with your company's preexisting systems and help you reach your long-term business goals. They should also provide comprehensive training and support so that you can utilize these solutions to their fullest potential.

Quarterly reviews

An IT service provider can help you with quarterly reviews. These reviews are critical and should not be overlooked. Here are four reasons why:

1. They can help you stay compliant with industry regulations.
2. They can help you protect your data and your systems.
3. They can help you optimize your systems and processes.
4. They can help you plan for the future and make sure your systems are ready for it.

Regular reporting to demonstrate ROI

Any successful technology investment must include regular reporting to demonstrate return on investment (ROI). A proactive IT service provider can help you with this so that you have the data you need to make informed decisions about your technology investments.

Collaborate to succeed

When you partner with a top-notch IT service provider like Frankel Zacharia Technology Services, you can expect to receive a wide range of services that will benefit your business. From managed IT services to 24/7 help desk support, you can rely on our team of experts to help you keep your systems running smoothly. Our team can also help you protect your data and privacy with our range of security, backup, and compliance services.

Call us today at 402-963-4375 to learn more about how we can support your business.